

Safeguarding at Hethersett Primary School 2024 - 2025

Meet the safeguarding team

Mr Parslow Williams Headteacher	Mrs Burgess SENCO	Miss Miller Assistant Headteacher	Mrs Corina school secretary	Mr Paul Corina Safeguarding governor
				



At Hethersett Primary School, we are fully committed to the welfare and safety of all children by ensuring that effective safeguarding procedures are in place. We follow local authority advice from the 'Norfolk Safeguarding Children Partnership' and take account of all guidance issued by the Department for Education.

Our safeguarding practice involves working with and supporting the wider family, in order to secure the best possible outcomes for all.

Our support

If you feel that the wellbeing of your child is affected or potentially affected, by a situation outside of school, please do get in touch.

You may feel more comfortable emailing or phoning, or you may prefer to make contact with your child's class teacher. Examples might be family conflict or separation, domestic violence, financial difficulty, housing issues or a wide range of other situations which affect many families at times.

What we can offer...

We can firstly, offer a listening ear and re-assure you that you are not alone. From there, we may ...

Refer to our Family Matters Service.



'Family Matters' is a support service that we commission from the YMCA. Their trained practitioners are able to work directly with your child, either at school or at home, tackling issues such as low self – esteem, anxiety, bereavement etc. They can also work more directly with the wider family via home visits and offer support e.g parenting advice re bedtimes or signpost to further services.

Request further 'Early help' support from Children's Services (Norfolk County Council)



An 'Early Help Practitioner' can work with parents and school in planning for support for your circumstances. You can also self – refer [Early help - Norfolk County Council](#)

If you are concerned about the immediate safety of your own or any child, please call Norfolk County Council Customer Services on 0344 800 8020 who will put you through to the Children's Advice and Duty Service, or 999.

If **WE** are concerned

If we are concerned about the well-being or safety of your child, we will, in the first instance, phone or contact you for a chat, to find out more about the situation. This might include lateness, absence, a disclosure from a child of physical harm or a variety of other issues. **It is our legal obligation to do this.** We may ask a few questions about the circumstances of our concern. In many cases, no further action will be taken, or we will recommend sources of support for the family or child.

If we are still concerned, (or in the case where we have reason to be concerned that a child may be subject to ill-treatment, neglect or other forms of abuse) we will contact **CADS (Children's Advice and Duty Service)** to discuss the situation. They will advise as to any further course of action. In almost all cases, we would also discuss this with you first.

Self – referral and further sources of help ...

Our school website provides a wide range of contact information for support for challenging circumstances [Safeguarding | Hethersett VC Primary School](#)

A few highlights

Just one Norfolk

[Health Advice & Support for Children - Just One Norfolk](#)



The 'Just one Norfolk' website provides a gateway to a huge range of support services, including health, emotional health, parenting, child development and much more.

Early help

[Early help - Norfolk County Council](#)



Domestic abuse

[Leeway | Helping You Break Free from Domestic Abuse \(leewayssupport.org\)](#)



E- safety

[CEOP Education \(thinkuknow.co.uk\)](#)

